

# MADVS NEWS

Missouri Association of Directors of Volunteer Services

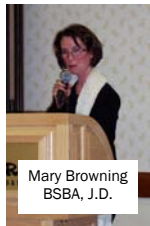
## 2003 MHA Annual Convention Tan-Tar-A Resort, Osage Beach

### Education

Those who attended the 2003 annual convention felt it was one of the best sessions ever! Mary Kay Hoelscher, VP and Education Chair out did herself obtaining excellent speakers and providing education for us.



Mary Kay Hoelscher, VP Education introduces speakers.



Mary Browning BSBA, J.D.

Speaking on the first day was Mary Browning on the topic of "The Broken Vessel." Ms. Browning helped us understand how tragedies and great things that happen to us in our lives help mold us into who we are.



Speaking on the second day was Janet Thomas, on the topic "Leadership One and Leadership Two." Ms. Thomas provided members with a much needed energetic and humorous presentation.



Jana Thomas, President Thomas & Co



Jana Thomas leading an exercise in trust and communication.

### Poster Sharing

Poster sharing started us out on Thursday. Our subject was service awards. Many good ideas were gleaned from the several posters brought.

### Board/Membership Meeting

The annual meeting of the board was held on Wednesday, Nov. 5 at 2:00 pm. Total membership was 54. Net balance as of October 31, 2003, is \$16,952.24.

Bylaws were changed to allow membership payment from Oct 1 to Dec 31 to apply to the next year.

Ad hoc committee reported on their assignment of brainstorming ideas regarding membership benefits and a communication plan for recruiting/retention of members. Education and other recommendations will be implemented this year based on the list that was presented.

There was discussion on why MADVS Awards for Excellence was given to a non-member of MADVS, in which membership is a prerequisite. This will be discussed further with MHA.

There was a great deal of discussion on encouraging members to obtain their Certified Administrator of Volunteer Services. Education for 2004 is planned around the goal of bringing the test to Missouri in Spring 2005. There must be at least 15 people guaranteed to take the test before ASDVS will send someone to your state to administer the test. Our goal is to be the state with the most members with CAVS!

MADVS voted to pick up the tab for the networking TNT at the Mexican Air Force Restaurant.

There was discussion about a new member who wasn't a paid director. New board will be addressing this topic in 2004.

Slate of 2004 officers presented by nominating committee and was accepted by acclamation.

Greg Biggs shared that Kay Weir, President, ASDVS, was presented with a piece of crystal from MADVS, during the ASDVS Convention in Reno, NV.

The annual general membership meeting was held on Thursday, Nov. 6, 2003, all of the above was discussed, new officers were elected.

On Friday, Nov. 7, 2004, new officers were installed.

## 2004 MADVS Board

President—Jeri Grimes

President Elect—Stephanie Spradling

Vice President/Education—Bruce Hartley

Secretary—Cindy Fishman

Treasurer/Membership—Emily Smith

Region 1 Representative—Rita Laws

Region 2 Representative—Barbara Jacober

Region 3 Representative—Cindy Fallert

Region 4 Representative—Kelly Birdsong

Region 5 Representative—Mary Kay Hoelscher

Nominating Chair—Greg Biggs

Nominating—Kay Weir

Nominating—Pat Miller

Nominating—Janell Patton

Professional Development—Beverly Taulbee

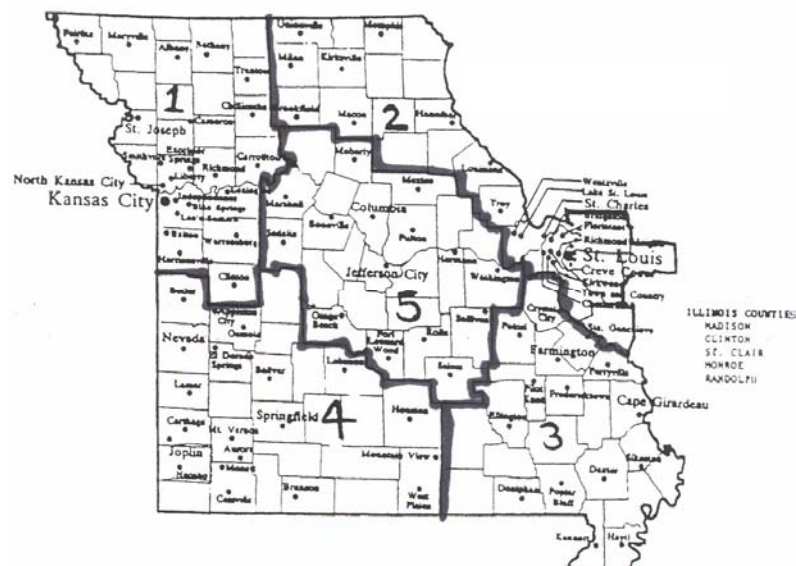
Legislative/Bylaws—Janell Patton

Hospitality—Nancee Bloom

Website/Publicity—Deb Dickinson



## MADVS Regions



## From your President ...

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I am currently between my old job and my new job, so if you need to contact me before March 1 please contact me at 913-383-3491. I will send my new e-mail out on March 2. Thanks, Jeri



## Networking TNT at Mexican Air Force

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Hey, who is this mystery DVS dude?!



Those who attended the networking TNT dinner at Mexican Air Force restaurant on Wednesday night of the MHA Convention had great time getting to know new members and networking with each other. MADVS graciously picked up the tab for the meal. Plan to attend next year!

## Membership News

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Yea! We ended last year with 58 members. Membership dues renewals have been sent out for 2004 and were due Jan 1, Don't forget to send those in! If you haven't done so, please send a check to: Emily Smith, Coordinator, Guest Services/Volunteers, Ellis Fischel Cancer Center, 115 Business Loop 70 West, Columbia, MO 65202 573/882-5456

### ***Welcome to new members who joined in January:***

Region 5 - Keva K. Limberg  
Public Relations Director/Director of Volunteer Services  
Hermann Area District Hospital  
Hermann, Mo.  
keva@hadh.org

Region 5 - Gayle Carter  
Coordinator of Volunteers  
Fitzgibbon Hospital  
Marshall, Mo  
gcarter@fitzgibbon.org

## Photo Directory

Our photo directory is coming along. I encourage you to have your photo included. If you didn't have your picture taken at the convention, please email your pix to: stephanie.spradling@coxhealth.com., or use snail mail: Stephanie Spradling, Volunteer Services, Cox Medical Center South, 3801 S. National, Springfield, Mo., 65807. This listing will be very helpful for members to put a face with a name and I would like to have it as complete as possible before I send it out in March.

## Briefcase given with Registration

A canvas briefcase was given to each attendee of the MADVS annual convention. Tucked inside were goodies' from donations from several members. Thank you to the donors.



Region reps—don't forget, while supplies last, new members will be given a briefcase with membership this year .

# Getting Smarter by the Minute in Missouri



Bruce Hartley, DVS, CoxHealth, Springfield  
MADVS Vice President/Education Chair

Did you know that we only have three DVS's in Missouri who have obtained the CAVS (Certified Administrator of Volunteer Services)? The MADVS Board of Directors have made education one of our top priorities for 2004-05. We have developed a year long education plan that will prepare you to pass the CAVS exam. Our desire is to offer the exam in Missouri in Jan. or Feb. 2005 if enough DVS's agree to take the exam. If we don't have enough registrants for the Missouri exam, the exam is also offered at the national ASDVS conference each Sept.

The CAVS certification is important because it has the potential power to make our profession stronger and more credible. Consider the following top five reasons why you should take part in this yearlong education and exam:

1. **CAVS certification builds your professional credibility.**
2. **CAVS certification gives you the nuts and bolts of our profession.**
3. **CAVS certification offers you self-improvement.**
4. **CAVS certification builds your self esteem**
5. **CAVS certification is the best professional development available to DVS's.**

The year long education is an important benefit for MADVS members and will cover the six topics from the CAVS exam including: Finance; Planning & Program Development; Outreach, Advocacy & Public Relations; Management of Human Resources; Organization & Management of Services and Professional Development. MADVS members will be reviewing and studying these topics during three region meetings (now called Region Roundtables); the Spring MADVS Conference and the Fall MADVS Conference.

Each Region Rep have ordered a copy of the CAVS Review Guide which will be available at each Region Roundtable and available for check out in each region of the state. More information about the CAVS exam (including cost for the actual test, etc.) will be shared during the region meetings.

Please take a look at the MADVS Calendar and check out upcoming dates for each region. The first topic to be covered during Feb./Mar. is "Finance" and will be

offered at all five Region Roundtables. MADVS members are allowed to attend a different region meeting if the date in your region is not good for your schedule. You should be hearing from your Region Rep. a few weeks prior to each date to confirm who's coming.

Potential MADVS members from MHA hospitals are welcome to be our guests at one Region Roundtable, but will need to become a MADVS member to keep attending. DVS's from non-MHA hospitals (who can't join MADVS) may attend our regional meetings for a fee of \$30 per meeting or \$75 for all three if paid at the first meeting (does not cover fee for spring or fall conference).

Plans are also underway for the spring and Fall MADVS conferences. Mark your calendar tentatively for the Spring Meeting on April 29 and/or April 30 in Springfield or Branson. The working theme for spring is "There's Life After Volunteer Week!" The Fall Conference is set for Nov. 3-5 at Tan-Tar-A.

This is going to be a banner year for MADVS as we grow professionally from three CAVS to hopefully more than 20! Thank you to MADVS: Professional Education Chair -Beverly Taulbee, CAVS and to outstanding MADVS Region Reps:

Region 1- Rita Laws

Region 2- Barbara Jacober

Region 3- Cindy Fallert

Region 4- Kelly Birdsong

Region 5- Mary Kay Hoelscher

... for helping implement this important education strategy in our state during 2004.

I leave you with a quote from one of our peers who obtained the CAVS recently:

*"I can hardly believe that getting my CAVS helped me to get a promotion and a raise. Instead of being a Coordinator, I am now a Director/Department Leader. My job responsibilities aren't really changing, but I'm getting recognition for what I am doing."*

Post this in a prominent place!

## 2004 Calendar of Events

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**Winter Board Meeting-** Jan.16 (Ellis Fischel, Columbia)

**\*Region Roundtables** (Topic “Finance”)

Region 1- Mar. 23

Region 2- Mar. 5

Region 3- TBA

Region 4- Mar. 2

Region 5- Feb. 26



**Spring Board Meeting-** April 29 (CoxHealth, Springfield)

**Spring Conference-** April 29 and/or April 30 (Springfield or Branson- TBA)

Topics “Planning & Program Development” and “Outreach,  
Advocacy & Public Relations”

**\*Region Roundtables** Topic “Management of Human Resources”

Region 1- TBA

Region 2- TBA

Region 3- TBA

Region 4- June 21

Region 5- May 19



**Summer Board Meeting-** July 22 (location TBA)

**\*Region Roundtables** Topic “Organization & Management of Services”

Region 1- TBA

Region 2- TBA

Region 3- TBA

Region 4- Aug. 10

Region 5- Oct. 18



**Fall Conference-** Nov. 3-5 Board Meeting, Annual Membership Meeting, Officer Installation and  
Education (Tan-Tar-A, Osage Beach)

*Don't miss the Wed. night TNT Dinner Meeting for food, fun and facts!*



**Winter Board Meeting** - November (date TBA, MHA, Jefferson City)

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**MADVS NEWS**

is a publication of MADVS Board of Directors.  
Please call Membership Chair Emily Smith at 573/882-5456  
or e-mail [smithes@health.missouri.edu](mailto:smithes@health.missouri.edu)  
to inform us about any mailing list changes.  
Editor: Stephanie Spradling



