



M A D V S NEWS

Missouri Association of Directors of Volunteer Services

There's Life After Volunteer Week! - 2004 Spring Conference - Branson

The annual spring conference was held at Skaggs Community Health Center in Branson on Friday, April 30, 2004. A congratulations to Bruce Hartley, VP & Education and Beverly Taulbee, Professional Development Chair for producing a fine and informative conference.



Speaker, Tracy Barton
Chief Marketing Officer
Skaggs Community Health



Speaker, Larry Dinges
HR Director
Skaggs Community Health



From your President ...



We just held our second Region 1 Roundtable covering Human Resources for the CAVS exam. The topic, as no surprise, brought much conversation... It was difficult to remain on schedule as we each shared our individual procedures and experiences in recruitment, orientation, recognition, retention, evaluation and so on....

Our organization, MADVS, is providing a wonderful opportunity for us not just to gather together and share this information with each other, but to place our state on the map as an organization that recognizes the importance of this certification for our profession

as volunteer managers.

We plan to bring the exam to Missouri in early 2005. I hope you will take advantage of this opportunity. It isn't too late, we have plenty of time to study, learn and share together. Contact your region representatives (their names and contact information are right here in the newsletter.) They will be happy to provide you with information on past and future roundtables. Please join us.

Membership News

We currently have 67 members! If you haven't sent in your dues yet, just send a check to: Emily Smith, Coordinator, Guest Services/Volunteers, Ellis Fischel Cancer Center, 115 Business Loop 70 West, Columbia, MO 65202 573/882-5456.

Welcome to new members who joined since January:

Paula Barba
Dir of Vol
Truman Medical Center
Kansas City
Region 1

Pam Stockham
Vol Coord
Odyssey Health Care Inc.
Kansas City

Sharon Boswell
Coord of Vol Svcs
Med Center of Independence
Independence

Jean Cannon
Vol Dir
Liberty Hospital
Liberty

Kathy Hemme
Coord of Vol Svcs
Independence Reg Health Ctr
Independence

Kathy Hoff
Dir Vol/Aux Svcs
Truman Med Center Lakewood
Kansas City

Marcia Tammeus
Program Dir
Children's Mercy Hosp
Kansas City

Region 2

Jennifer Hanff
Vol Coord
Barnes Jewish St Peters Hosp
St. Peters

Barbara Fridkin
Interim Dir, Vol Serv
St. John's Mercy Med Center
St. Louis

Region 3

Aileen Campbell
Dir of Vol
Perry County Memorial Hosp
Perryville

Region 4

Linda McIntosh
Vol Program Supervisor
Freeman Health System
Joplin

Pam Hosp
Vol Coord
St. John's Regional Med Ctr
Joplin

Region 5

Kay Steward
Vol Coord
University Hosp/Children's Hosp
Columbia

Donna Abney
Vol Svcs Coord
Boone Hospital Center
Columbia



Photo Directory

If you would like to include your photo, email or snail mail it to Stephanie Spradling. There will also be an opportunity have your picture taken for the photo directory at the fall conference at Tan-Tar-A.



MADVS NEWS
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Please call Membership Chair Emily Smith at
573/882-5456
or e-mail smithes@health.missouri.edu
to inform us about any mailing list changes.
Editor: Stephanie Spradling

There's life after Volunteer Week!



Bruce Hartley, DVS, CoxHealth, Springfield
MADVS Vice President/Education Chair

Spring Education Report

"There's life after Volunteer Week! *Hangin' with your DVS pals from Missouri will make you smile...*" was the theme for the MADVS Spring 2004 Conference held in Branson, Mo. on April 30. Twenty-one DVS professionals attended the conference. The day started with a welcome from MADVS President, Jeri Grimes who introduced new members in attendance, Jean Cannon, Kathy Hemme, Linda McIntosh, Kay Steward and Pam Stockham. Jeri also updated the group on the two strategies from the Board for 2004- professional education and plans for CAVS exam in Missouri during early 2005 and the new MADVS web site which is being coordinated by board member, Deb Dickinson.

Our morning speaker was Mr. Larry Dinges, HR Director from Skaggs Community Health on the topic of "Planning and Program Development with Mission and Values." The afternoon speaker was Mrs. Tracey Barton, Chief Marketing Officer from Skaggs Community Health on the topic of "Community Collaboration, Advocacy and Public Relations." Both speakers received high marks on conference evaluations and deserve a round of applause for sharing their expertise with us! During lunch, Bev Taulbee, MADVS Professional Development, facilitated a discussion on a variety of topics submitted by attendees earlier in the day.

The conference theme was carried out through artwork on nametags and certificates of attendance with art of a person re-

laxing in a hammock designed by Stephanie Spradling. Bev Taulbee and Jeri Grimes showed off their creative side by creating bright yellow flowers complete with a smile face "potted in candy" for each table, which were used as door prizes. Each attendee also went home with a variety of logo items including a CoxHealth umbrella.

The spring conference was just a taste of what to expect next fall at our annual state convention, Nov. 3-5 at Tan-Tar-A. We are planning an even bigger and exciting conference that will be a highlight of the year for MADVS membership. Please mark your calendar to attend and don't forget to keep your Wed. night calendar clear to be available for the MADVS Dinner Meeting. This will be the best time to learn about things that you specifically need or want to take back to your hospital. Plus, the dinner company is sure to be wonderful!

Please continue to attend the Region Roundtables and remember the topics at the roundtables will be helpful to everyone, even if you are not interested in the CAVS exam. The topics are relevant to all working DVS professionals and will help us grow. Remember, our profession is what we make it and if we want to be considered skilled business people, we must continue to learn.

Consider this quote from Dale Carnegie, *"If you want to be enthusiastic, act enthusiastic."*

Post this in a prominent place!

2004 Calendar of Events



Summer Board Meeting- July 22, MHA Offices, Jeff City, 10am-3pm

***Region Roundtables (Topic “Organization & Management of Services”)**

Region 1- August 24

Region 2- June 25

Region 3- TBA

Region 4- Aug. 10

Region 5- Oct. 18



Fall Conference- Nov. 3-5 Board Meeting, Annual Membership Meeting, Officer Installation and Education, and Informal Board Planning Lunch Meeting for 2005 Board (Tan-Tar-A Resort, Osage Beach).

***TNT Dinner Meeting**—*Don't miss this meeting on Wed. night for food, fun and facts!*



***CAVS Exam in Jan. or Feb., 2005 (Deadline July 1 to sign up)**

**Details for Region Roundtables will be mailed or e-mailed to MADVS members by Region Representatives closer to time.*



Fall conference update

Wed. Nov. 3

- 11:00-11:30 a.m. **Sponsor Display & Silent Auction Set Up in MADVS Meeting Room**
- Noon **Auxiliary Luncheon or Informal MADVS Luncheon—your choice** (*location TBA*)
- 2 - 3 p.m. **2004 MADVS Board Meeting**
- 3 - 3:30 p.m. **Sponsor Displays & Silent Auction Open**
- 3:30 p.m. **Welcome & Platinum Sponsor Presentation** (*C/W Young Company*)
- “Leading with a Laugh: Humor in the Workplace”**
Sinara O’Donnell, MA
“The Comedy Catalyst”
- 4:45 - 5:30 p.m. **Sponsor Displays & Silent Auction Open**
- 6:30 p.m. **“MADVS TNT (trivial and not so trivial)” Dinner Meeting** (*pay for your own*)
Lil' Rizzo's Great Pizza & Pasta
West Entrance to Premium Factory Outlets

Thurs., Nov. 4

- 10:30 a.m. **Welcome & Platinum Sponsor Presentation** (*Growing Family, Inc.*)
- MADVS Fall Membership Meeting & 2005 Board Installation**
- 11:40 a.m. **Sponsor Displays & Silent Auction Open**
- Noon **MHA Awards Luncheon or Informal MADVS Luncheon - your choice** (*location TBA*)
- 2 - 2:20 p.m. **Sponsor Displays & Silent Auction Open**
- 2:20 p.m. **Greeting & Platinum Sponsor Presentation** (*Books Are Fun*)
- “Harmony in Healing”**
Martee Robinson, PhD & guests
- Please wear comfortable and casual clothes and shoes to this session.
Participants will be invited to learn a variety of creative
techniques to
de-stress and have a healthier life.*
- 4:30 - 5:10 p.m. **Sponsor Displays & Silent Auction Closes**

Friday, Nov. 5

- 10:30-10:45 a.m. **Silent Auction “Pay & Take”**
Barbara Jacober & Cindy Fallert, Auction Chairs
- 10:45 - Noon **CAVS Sample Exam & Review**
Led by Beverly Taulbee, CAVS, Professional Education Chair
- Noon - 1:30 p.m. **2005 MADVS Informal Board Planning Lunch** *Sponsored by OC Tanner*



2004 MADVS Board

President - Jeri Grimes, St Joseph Health Center
jgrimes@carondelet.com 816-943-4793

President Elect - Stephanie Spradling, CoxHealth
stephanie.spradling@coxhealth.com 417-269-4270

Vice President/Education - Bruce Hartley, CoxHealth
bruce.hartley@coxhealth.com 417-269-4168

Secretary - Cindy Fishman, Barnes-Jewish Hospital
cjf7668@bjc.org 314-454-5693

Treasurer/Membership—Emily Smith, Ellis Fischel Cancer Ctr
smithes@health.missouri.edu 573-882-5456

Region 1 Representative— Rita Laws, St Joseph Health Center
rlaws@carondelet.com 816-943-2774

Region 2 Representative—Barbara Jacober, St Louis University Hosp
bjacober@slucare1@sluh.edu.com 314-577-8030

Region 3 Representative—Cindy Fallert, Jefferson Memorial Hos
cfallert@jeffersonmemorial.org 636-933-1397

Region 4 Representative - Kelly Birdsong, St John's—Lebanon Hosp
kbirdsong@sprgmercy.net 417-533-6098

Region 5 Representative—Mary Kay Hoelscher, St Mary's Health Ctr
mary_kay_hoelscher@ssmhc.com 573-761-7000 ext 4329

Nominating Chair - Greg Biggs, St Anthony's Med Ctr
bigggi@samcstl.org 314-525-1299

Nominating—Kay Weir, St Luke's Hospital
kwier@saint-lukes.org 816-932-2448

Nominating—Pat Miller-Williams, St Francis Med Ctr
pmiller@sfmtc.net 573-331-5166

Nominating-Legislative/Bylaws—Janell Patton, Cox Monett Hospital
janell.patton@coxhealth.com 417-354-1409

Professional Development—Beverly Taulbee, St Luke's Northland Hosp
btaulbee@saint-lukes.org 816-880-6083

Hospitality—Nancee Bloom, Barnes-Jewish Hospital
njb7062@bjc.org 314-747-3000

Website/Publicity—Deb Dickinson, Baptist Lutheran Med Ctr
deb.dickinson@hcamidwest.com 816-276-7968



MADVS Regions

