

# M AHVRP

Midwest Association for Healthcare  
Volunteer Resource Professionals

Midwest Association for Healthcare **Volunteer**  
Resource Professionals  
Established 1968  
A Missouri Hospital Association Professional  
Membership Group  
An AHVRP Affiliated Group



## Notes from our President Valerie Weber, Capital Regional Medical Center, Jefferson City, MO

Some of you know that I am from Huntington Beach, CA; and, you might wonder why I am in the Midwest. I moved here with my family in 1988. I have many reasons to move back to CA: my family, friends, the mountains and the beaches. The opportunities are there to move back. Yet, I have fallen in love with the Midwest. There is something magical and wonderful about the seasons! Every spring, I am in awe of the beauti-

ful blooming trees and flowers. The summer humidity and the freezing winters at times can be a bit much. However, the fall foliage with the beautiful - yellows, oranges and reds make me say WOW! Then there are the residents - Midwesterners, I do not believe that there is better "crop" of people. I am writing this because I want you to know just how special and blessed my life is because of individuals such as you. As you get

ready for your summer teen programs; and you are feeling overwhelmed, just remember - this CA girl "now Midwesterner" believes "we" live in paradise. After all, you can always go visit a beach/mountain and then come home to the warm welcoming Midwest.

Have a great summer! I hope to see you in AZ at the national conference.

Valerie

Check out our website:  
[www.mahvrp.org](http://www.mahvrp.org)

June 2009 Issue

Please consider the environment before printing this newsletter.

### Special points of interest:

- ☺ SAVE THE DATE: AHVRP National Conference: Phoenix AZ, August 27-30
- ☺ November 4-6, 2009 MAHVRP Board meeting and Missouri Hospital Association Conference, Tan Tar A, Lake of the Ozarks, MO.

## Spring Conference in Branson... Yee



**The photo says it all!** There was NO HOLD UP on having a great time in Branson at the MAHVRP Educational Conference May 1, 2009. We laughed; we saw a great Branson show; we stayed in beautiful surroundings; and we did silly activi-

ties with Cowboy Hats! But we also were exposed to great speakers who shared critical information to the well being of all our volunteer programs. We learned what hospital leadership expects of Volunteer Administrators from Laurie Cunningham, VP of Corporate Communications for Cox Health in Springfield. Laurie explained that "communication is the key" when it comes to achieving your goals; building a sense of trust and consensus build-



## Haw!

ing. We also heard from Sharlet Howren, Volunteer Program Coordinator, MO Department of Health and Senior Services. Planning, being pro-active and flexibility were key points she stressed in the management of volunteer programming. Connie Benton Wolfe, Executive Director from Heart of America United Way spoke

continued on page 2...

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## "Look for the Silver lining..." with our MAHVRP Secretary...Kathy Hoff

We've all heard the saying, "Look for the silver lining." In these economic times, it's difficult sometimes to see that silver lining. But if you attended the MAHVRP Spring Conference, you definitely saw it!

The conference was highly organized by Linda McIntosh. It was a beautiful location, lots of fun, and the education was very

helpful. But the **silver lining** was the outpouring by our members in donating and bidding on silent auction item in order to help fellow MAHVRP members be able to attend future educational conferences.

The total was well



Kathy Hoff, CAVS  
Children's Mercy Hospital  
Kansas City, MO

over \$500, in personal giving to help one another!

We are truly blessed in our MAHVRP organization to have such "serving" members. I look forward to seeing more of you at the next conference, thanks to your fellow members.

### Spring Conference continued from page 1:

on fun ways to recruit and fund raise. And our own Kathy Hoff gave the group wonderful ideas on "Retention, the Other Half of Recruitment." Kathy uses special processes to assure longevity in her hospital's volunteer corp. So even though it



looks like we were just "cuttin' up and havin' a good time," we really were learning great information that will help us support our healthcare organizations in the pursuit of excellence.

Take it from "Trail Boss of Education, Linda McIntosh, learning can and should be fun!

It takes a "whoppin' lot of hard work" to plan a great educational experience for a group like MAHVRP. And Linda hit a bull's eye with the Spring Conference 2009! Thank you, Trail Boss, Linda!



## News from the Regions...Region 1 Kicks Off the Year with ZEST

Eight members in Region 1 met on April 7 at a local restaurant. The evenings' topic...

*A sharing of ideas....Economical ways to recognize volunteers.*

We enjoyed good food, 'drink', a

lot of laughs, and had a lot of good conversation, on and off the topic. We will be meeting again in September, date TBA, and will be sharing and discussing information from the national conference being held in August. Have a great summer!



Jeri Grimes,  
CAVS

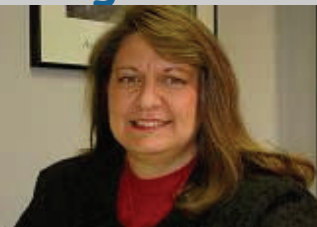
MAHVRP Region 1

St. Joseph Medical Center, KC MO

## Region 2...Planning ahead for Summer and Fall meetings...

The next Region 2 meeting will be Hosted by Denise Chapman and held at St. Luke's Hospital June 19 at 1 p.m.

We will eat lunch there followed by a tour and a presentation on Volgistics. Denise has also graciously offered to let us "look



Dee Coppeans, St. John's Mercy  
Hospital, Washington, MO,  
MAHVRP Region 2 Representative

around" the program if you like. Other topics could include Student Volunteers, AHVRP venues, and more.

The fall meeting will be at St. John's Mercy Hospital in Washington, MO on September 18 at 1 p.m.

After the official meeting, we will visit one of the wineries within 10, 20, 30 miles of us and of course continue the meeting. I would recommend Montelle Winery in Augusta for the scenery and great wine, if everyone agrees. [www.montelle.com](http://www.montelle.com). Who knows, we may need to do tasting to choose for the 2010 conference. Feel free to join us.

Missouri Association for Hospital Auxiliaries (MAHA) hosted a Legislative and Leadership Conference March 4 & 5, 2009 at Capital Plaza Hotel in Jefferson City, MO. Several hospitals were represented from all over the state with opportunities to meet with senate and house representatives. An informational session on the role of the legislative chair for auxiliaries was conducted for those who were new in adding this position to their auxiliary boards or wanted to learn more about advocacy and protocols on how to contact their representatives. A job description was made available outlining the duties and responsibilities of legislative representatives for MAHA. If your auxiliary is in need of this job description, Illena Aslin is the MAHA Legislative Chair, or you can contact me for a copy at [tpridgeon@pcrmc.com](mailto:tpridgeon@pcrmc.com).

In legislative news that supports the Missouri State MAHA Project for our Auxiliaries the Missouri Senate Bill 167 passed the Senate Floor and requires insurers to cover up to \$55,000 annually for a child with autism under the age of 15 specifically for Applied Behavior Analysis (ABA) therapy. ABA is recognized as an effective, evidence-based treatment for children with autism. SB 167 was sponsored in the State Senate by Senator Scott B. Rupp. The bill now moves to the House of



Tina Pridgeon, MAHVRP Legislative Chair  
Phelps Co. Reg. Med. Center  
Rolla, MO

Representatives for approval as House Bill 357.

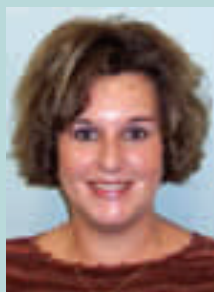
For up-to-date information provided free of charge through email, subscribe to "MHA Advocate" weekly updates with Dave Dillon which are available by email from Missouri Hospital Association. Requests for inclusion in the email lists can be

directed to Dillon's email address at [ddillon@mail.mhanet.com](mailto:ddillon@mail.mhanet.com). "MHA Regulatory" weekly updates can be obtained through Stacie Hollis at [shollis@mail.mhanet.com](mailto:shollis@mail.mhanet.com).

## Region 4 Examines the Affects of Our Economy on Healthcare Volunteerism

MAHVRP Region 4 held its second meeting of the year on Friday, May 22 at Freda Mae's Tea Room in historic Pierce City, Mo. There were seven members in attendance. After a great lunch, the group discussed new program ideas and how to help hospital departments during this budget crunch. Linda McIntosh also gave a report to the group regarding

the upcoming fall conference. It was another great Region 4 meeting. The next meeting will be held in August.



Janell Patton, CAVS  
Region 4 Rep  
Cox Monett Hosp.  
Monett, MO

As we think,  
so we become.

Upanishads

## Greetings from Region 5...Planning a Busy Year

Hello fellow MAHVRP members!

Hope everyone is enjoying Spring, school ending and planning some vacation time this Summer.

2009 has been a busy year for everyone, faced with lots of finan-

cial challenges for all of our hospitals.

We will have a District meeting Thurs. June 11, 3pm in Columbia, place to be determined.

Please submit topics you would like to dis-



Kay Steward, CAVS, MAHVRP  
Region 5 Representative,  
University Hospital and Clinics,  
Columbia, MO,

cuss to me. One topic of interest is how to juggle/balance workload when all our volunteers have a "quick" question and need just a "minute" of our time.

Looking forward to our meeting.

Check out our website:  
[www.mahvrp.org](http://www.mahvrp.org)

*Midwest Association of Volunteer  
Resource Professionals, Serving  
the entire Midwest region.*

Editor contact info:  
Phone: 816-234-3496  
Fax: 816-560-1005  
E-mail: [lhardy@cmh.edu](mailto:lhardy@cmh.edu)

**Save the Date: November 4-6,  
MHA and MAHA Conference at  
Tan Tar A**

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## Editorial:

A new trend is emerging...intentional inclusion of people with disabilities in the workplace. Reasonable accommodations and job coaches are sometimes needed. But the rewards to the organization are amazing. When we stop learning about the lives of others, ALL OTHERS, we stop growing. Have you considered intentionally including volunteers with disabilities in your program?

If you have not already seen this video, use this link to watch the story "Johnny the Bagger." <http://www.dailygood.org/view.php?qid=2938>

For more information on this subject, go to [www.apse.org](http://www.apse.org).

Lynn Graves Hardy, CAVS, MAHVRP President Elect, Newsletter Editor  
Children's Mercy Hospital, Kansas City, MO

## MAHVRP Scholarship Information

Due to the number of members interested in accessing the scholarship, the MAHVRP Professional Development committee is working on changes to the current application processes to enable more members to utilize the scholarship. Look for additional information posted to the website as well as email notifications in the near future.

Attending a national conference can enhance your career...MAHVRP scholarships are available.



go to

<http://www.ahvrp.org/ahvrp/conference/index.shtml>

for more info and to register

Distinguishing our profession...

Discovering our spirit...

AND

Havin' a little fun in the sun!

Have you registered for AHVRP 2009 Conference?

**AHVRP 2009 Conference  
at the Arizona Biltmore in Phoenix...  
August 27-30**