



A Message From Our President...

The year has gone by so fast. It's July already. Summer, picnics, fun....Award for Excellence submission, signing up for national conference, working with students that are out of school and all those varied things that volunteer leaders do. It's a busy time. Thank you to those who turned in your MAHVRP Award for Excellence nominations by the July 15th deadline. We have some quality programs here in Missouri. It's so exciting listening to all the ideas at conference in the fall.

Turning to national conference; I sincerely hope that most of you get to go. I know budgets are tight; we're all feeling that pain. The conference is such an important way to keep up with what's going on and learn new things. The networking is invaluable. It's also a great way to get those credits that you need to keep your CAVS current. Once you pass that test;

you certainly don't want to let the certification go. Lastly, August 2 is the deadline to apply for the scholarship for national conference. You can access the application on the MAHVRP website. I'm looking forward to seeing you all soon. Have a peaceful summer.



Barbara Frogue, CAVS
Director, Volunteer Services
Cox Health - Springfield, MO

A goal is nothing more than a dream with a time limit.

~~ Joe L. Griffith ~~



MAHVRP is an American Hospital
& AHVRP Affiliated Group

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**DATES
TO
REMEMBER...**



Sept. 15-18, 2011

AHV^RP Conference



**MHA's 89th
Annual
Convention &
Trade Show**

Nov. 9-11, 2011
Tan-Tar-A Resort
Osage Beach, MO



MAHV^RP

Newsletter Deadlines:

**August 15, 2011
Nov. 15, 2011**



**MAHV^RP Board
Meeting @ MHA:**

August 11, 2011



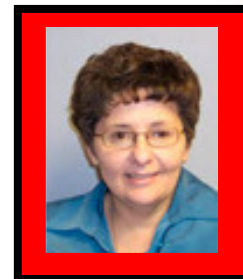
**2011 AHV^RP Annual
Leadership
Conference &
Tradeshow**
Sept. 15 - 18, 2011,

Orlando, FL

Hope To See You At Our National AHV^RP Conference!

Picture Request...

As your Historian for this year, I would like to ask our membership to send any pictures of this year's activities to me at Phylis.Long@coxhealth.com.



Thank you...

Historian

*Pat Long
Volunteer Coordinator, Volunteer Services
CoxHealth
Springfield, MO*



Our Mission...

**It is the mission of MAHV^RP
to promote and enhance the practice of
administrators of organized volunteer programs
in a healthcare organization by providing
educational programs, networking opportunities
and recognizing service and program excellence.**

REGISTER SOON...

This Fall's 2011 MHA 89th Annual Convention & Trade Show!



Take advantage of education opportunities, networking, and idea sharing through...

“UNCOMMON COURAGE ~ Redefining the Possible”

Our Sponsors

Shoe Roads Productions
A DIVISION OF LAURIE'S SHOES

KILBOURNE & KILBOURNE



Thank You!

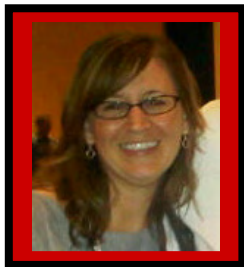
For more information about conference details contact:

First Vice President

Kylie Latham

Navigator/Volunteer Program Specialist
Siteman Cancer Center
St. Louis, MO
Phone: 314-747-9095
Fax: 314-747-9211

klatham@dom.wustl.edu



MHA 89th Annual Convention and Trade Show Event

November 9-11, 2011

Enjoy three days of learning, sharing ideas, and networking with other Healthcare Volunteer Program Administrators and Auxiliaries at the MHA 89th Annual Convention and Trade Show Event at Tan-Tar-A Resort in Osage Beach, Missouri.



Listen to guest speaker, Ben Newman, presents the "Power of Legacy" that will leave you feeling inspired to do something great.



Make sure to attend the breakout session facilitated by one of **MAHVRP's** own, Paula Gangel, Director of Volunteer Services at the University of Kansas Hospital. Paula will lead a discussion, based on her new book, *Leading with the Carrot*, which is useful to Volunteer Administrators new to the field of healthcare volunteerism and seasoned professionals alike.



Thank you to our sponsors for helping make this another successful event! Program sponsors include Kilbourne & Kilbourne, Shoe Road Productions and HCI Fundraising. Remember, save the date for November 9-11, 2011!



2011 BOARD

- President – Barbara Frogue, CAVS**
- President Elect – Tina Pridgeon, CAVS**
- Vice President – Kylie Latham**
- Secretary – Paula Moore, CAVS**
- Treasurer/Membership – Kathy Hoff, CAVS**
- Past-President – Valerie Weber**

MEMBERS AT LARGE & COMMITTEE CHAIRS

- Region 1 – Barbie Squires**
- Region 2 – Jill Mechler**
- Region 3 – Debbie Gibson**
- Region 4 – Linda McIntosh**
- Region 5 – Barb Shettlesworth**
- Professional Development – Jean Morrow**
- Hospitality – Kay Steward, CAVS**
- Historian – Pat Long**
- Promotions/Website – Janell Patton, CAVS**
- Legislative/Advocacy – Mary Kay Hoelscher**
- Policy/Procedures & By-Laws – Pam Keenan**
- Silent Auction / 50/50 – Erin Meyers**

*Thank You For The
Opportunity to
Serve You!*

TREASURER / MEMBERSHIP UPDATE...

What a great conference we had in St Louis! It was nice seeing everyone again. Our \$50 annual dues are a wonderful value, especially if you're able to take advantage of the conferences!

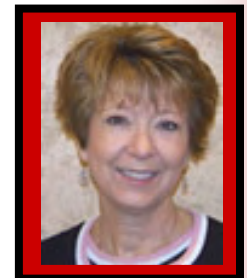
Through our Silent Auction at the spring conference, we made \$480 to go toward scholarships for our members. Check out the web site for guidelines in applying for a scholarship for the national conference and fall convention.

Currently, MAHVRP has 69 members, down from last year due to the economy, members changing jobs, and position eliminations. Having an organization that supports one another in these times is very important. I encourage everyone to use the available tools like the web site, discussion board and picking up the phone and calling a fellow volunteer administrator when you need ideas.

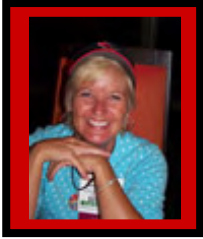
Luckily, MAHVRP is financially sound and part of that is due to our wonderful sponsors at the conferences and conventions: Scrubs and Beyond, Life Uniforms, Laurie's Shoes, Kilbourne & Kilbourne, HCI Fundraising, and our newest sponsor Bowers and Associates. We are good stewards of the money they give us for education, which also keeps our annual dues to a minimum. Many other states charge a lot more annually plus \$300 or so for their conferences. We're all doing a great job of keeping costs down and value high.

Treasurer / Membership

Kathy Hoff, CAVS
*Outreach Coordinator
Children's Mercy South
Overland Park, KS*



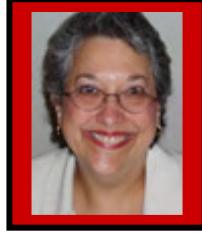
Our Region Representatives...



REGION 1

Barbara Squires

Team Leader-Volunteer Services
Heartland Regional Medical Ctr
St. Joseph, MO

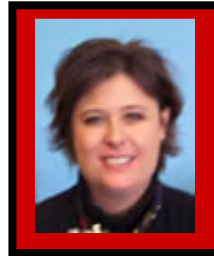


REGION 5

Barbara Shettlesworth

Manager, Volunteer Services
Boone Hospital Center
Columbia, MO

Region 5 has a new member: Terri Hall, Fund Development Director from Lake Regional Hospital. This year I experienced my first gift market in Dallas, TX!



REGION 2

Jill Mechler

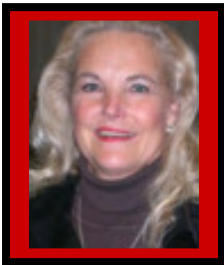
Manager, Volunteer Svcs
St. Louis Children's Hospital
St. Louis, MO



REGION 3

Deborah Gibson

Volunteer Svcs. Mgr. & Pastoral Care
Saint Francis Medical Center
Cape Girardeau, MO



REGION 4

Linda McIntosh

Director of Volunteers
Freeman Health System
Joplin, MO

HERO Generosity ...

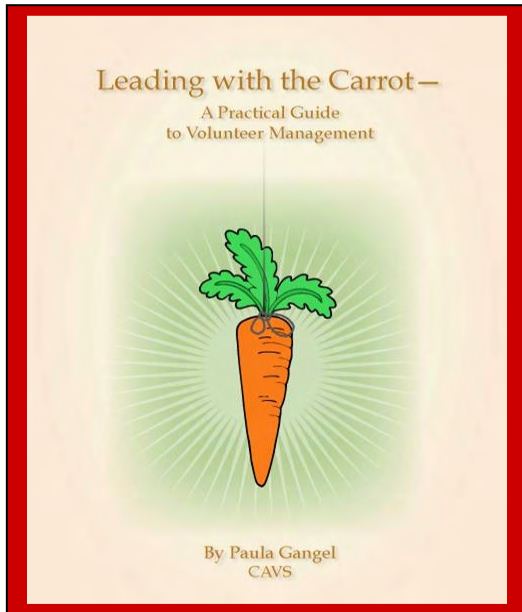
Donations Total
\$449,251!



Missouri Hospital Association (MHA) has created a fund to assist with this year's devastating tornadoes and floods. The charitable organization of MHA Center for Education is affiliated with the Missouri Hospital Association and has established the HERO fund — Hospital Employee Relief Operation — that will receive contributions and coordinate distribution of monies to deserving employees of affected hospitals. Contributions are tax-deductible. Because the MHA Center for Education will not use any contributions for administrative fees, 100 percent of your donation will go to hospital employees affected by these disasters. To find out more about how you or your hospital can contribute, please visit the Missouri Hospital Association website.

<http://web.mhanet.com/>

Leading With A Carrot...



Hello...I wanted to share with you that I've achieved a life-long goal of mine. My first non-fiction work, *Leading With the Carrot--a Practical Guide to Volunteer Management*, was published on May 5th. I was fortunate that Diane Stafford, a Kansas City star career columnist, found out about it, interviewed me, and wrote about it in a recent edition of the Star. Since that article, I have heard from people all over the United States, the UK and England who are interested in how to manage volunteers. Pretty wild that one article can reach beyond the Kansas City region like that. Inspired by that, I decided to join the Social Media Revolution and have signed up with Facebook and will soon start Twittering. I guess I'm entering the 20th Century kicking and screaming, but here I go!

In our niche field, I don't think there's been anything new and innovative written since the heyday of Susan Ellis and Steve McCurdy—the mid-80's to early 90's. That's part of the motivation for writing my own book—I wanted to provide a basic guide book for people new to the field who may not know where to start when it comes to supervising a volunteer workforce—something many of us have had to learn by trial and error! I also wrote the book with the experienced volunteer manager/director in mind.

I hope you will find my chapters about Volunteer Recognition and useful websites beneficial.

The book is available through my personal e-mail: pkgangel@yahoo.com, and my newly constructed website, www.leadingwiththecarrot.com, and can be obtained as an e-book through Amazon's Kindle store. It will also be available in the AHVRP bookstore in Orlando, at our national conference. I will also have copies available at our MHA conference, in Osage Beach, MO. I'm teaching a workshop there this year, and am looking forward it.

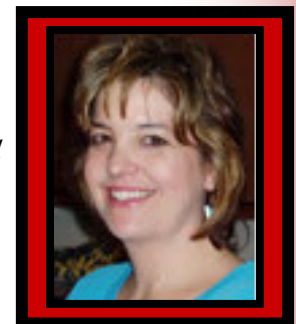
For those of you who would like to read the book, I am truly interested in your feedback. If there is a topic you would like me to cover in more detail, or if there's anything I've forgotten—I want to hear from you, my trusted colleagues and friends in the trenches, and experts in the field! I can update the book for future editions.

Please contact me if you'd like to obtain a copy of the book. I'm very excited about this new venture in my life. Now I need to publish the fiction book, called *Blind Dates and Other Forms of Social Torture*. Some of you single gals can surely relate. Think of the American version of *Bridget Jones' Diary*! Stay tuned! ~~~~~ Paula



Paula Gangel CAVS

*Volunteer Services Director
The University of Kansas Hospital
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Kansas City, KS 66103-2937
Phone: 913/588-6528
Fax: 913/588-0278
Email: pgangel@kumc.edu*



Highlights From Our Spring Conference...



*Spring Conference Event
Held May 6, 2011 ~ St. Louis, MO*



**Growing Together &
Planting the Seeds for
Tomorrow**

**Special thanks to
Kylie for all her
planning and
coordination of our
Spring Conference!**

**First Vice President
Kylie Latham**

*Navigator/Volunteer
Program Specialist
Siteman Cancer Center
St. Louis, MO*



A Message From Our President Elect..



Welcome to the second issue of 2011!

What an exciting year so far...and so much more to look forward to with our National AHVRP Conference and Fall Conference at Tan-Tar-A.

I've included our **MAHVRP** website information on this page as a reminder to take advantage of the discussion board and keep up with events that are occurring in our professional organization.

If you would like to submit articles or information for upcoming editions, please feel free to contact me or your region representative. Newsletter deadlines are included on this page.

Congratulations to Paula Gangel on her newly published book! I look forward to seeing her and many of you at the upcoming conferences!

President Elect

Tina Pridgeon, CAVS
Director, Auxiliary & Volunteer Services
Phelps County Regional Medical Center
1000 West 10th Street, Rolla, MO 65401
(573) 458-7939 - tpridgeon@pcrmc.com

<http://www.mahvrp.org>



MAHVRP
Midwest Association for Healthcare
Volunteer Resource Professionals

- About Us
- How to Join
- News & Events
- Job Opportunities
- Resources
- For Our Members

Midwest Association for Healthcare Volunteer Resource Professionals
PO Box 60, Jefferson City, Missouri 65102-0060

site design by esavy communications

More Spring Conference Highlights



Janell displaying new mouse pads

with **MAHVRP** Logo

Spring Conference - St. Louis, MO



Art
Program
Presentation
Spring
Conference
St. Louis,
MO

Newsletter Deadlines 2011...

August 15, 2011

November 15, 2011